

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 19<sup>th</sup> day of March 2019**

**C.G.No:171 /2018-19/Anantapur Circle**

Present

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

*Between*

A. Sreeramulu,  
M. Sanevaripalli,  
E.V. Palli (P),  
Mudigubba (M),  
Anantapur Dt.

Complainant

AND

1. AE/O/Mudigubba  
2. ADE/O/Kadiri East  
4. DE/O/Kadiri

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding Low voltage problem to the agricultural services.
2. Respondent No: 1 had submitted a written submission to the Forum stating that the complainant's grievance of low voltage problem was rectified by disconnecting unauthorised services and Renewal of Earthing to the distribution transformer.
3. Respondent No: 1 also enclosed the statement of complainant wherein the complainant expressed his satisfaction towards resolving the low voltage problem by removing unauthorised services.
4. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the complainant.

**DESPATCHED**

**DATE 20/03**

C.G.No:171/2018-19/Anantapur Circle

*ok*

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 19<sup>th</sup> March 2019.

Sd/-    Sd/-    Sd/-    Sd/-  
**Member (Finance)      Member (Technical)      Independent Member      Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.